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## MARINE & ENGINEERING

### Quality Policy

*Dormac (PTY) Ltd. are proud to continue a tradition of quality service provided by its predecessors for the last 100 years. Our continued dedication to excellence in our business is expressed by our quality policy:*

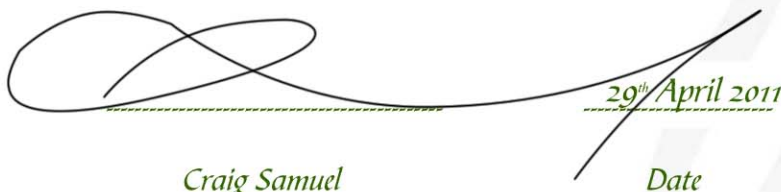
*To provide products and services to the maritime and industrial sectors that meet or exceed the requirements of our customers. In so doing, we will promote both safety and efficiency. The implementation and maintenance of a quality system in accordance with ISO 9001 2008 will assist us in ensuring quality.*

*DORMAC (Pty) Ltd. has a range of other policies which supplement this policy in specific areas. These are contained within the Quality Management System Policy Manual.*

*To prevent non-conformance to customer requirements through effective planning, training and use of technology.*

*To promote a culture in which our staff are empowered to "get it right first time, every time", and to provide them with the resources they need to achieve this and strive for continuous improvement.*

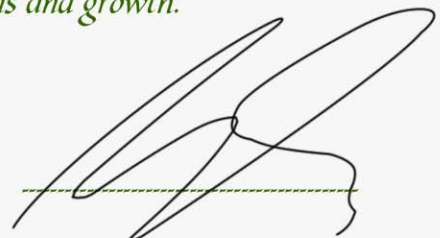
*To optimize cost-effectiveness to ensure competitiveness, positive returns and growth.*



29<sup>th</sup> April 2011

Craig Samuel  
Financial Director

Date



Chris Sparg  
Managing Director